

Privacy Statement Studywise

Version 01/24

1. Introduction

This is the privacy statement of Studywise, a product of The Rent Company BV. With this privacy statement we explain how we handle your personal data. When processing your personal data, we comply with the General Data Protection Regulation (GDPR) and the resulting laws and regulations. We aim to handle your personal data carefully and responsibly, and to only use it to provide you with good products and services. It is also important to know that we have taken measures to be able to block them remotely in the event of structural payment arrears or (suspected) theft, fraud, or abuse exclusively on the equipment or loan equipment that we have rented out or that we own. We never have remote access to personal data on supplied equipment.

2. What personal data can we process?

The Rent Company may process the following personal data:

- Contact/name and address details (name, home address, e-mail address, telephone number, title);
- School details (such as name of the educational institution and in some cases the type of programme);
- Payment information (such as bank account number);
- Technical information about your website visit, such as your IP address, browser, and pages visited;
- Data sent to The Rent Company or downloaded from our website(s);
- Data obtained from the Trade Register of the Chamber of Commerce

3. Why do we process your personal data?

The Rent Company processes your personal data for the following purposes:

- To be able to provide you with the products you have ordered and the Studywise Backup Plan;
- To be able to provide you with our services arising from the Studywise security package;
- To be able to handle insurance claims with the Studywise insurance or care packs;
- To inform you about news, products, and services of The Rent Company;
- To verify your identity;
- To customize and improve the website;
- To be able to block rented equipment remotely;
- To be able to interact with you and respond to your questions or complaints;

4. We use your data on these grounds

The Rent Company processes your personal data based on the following principles:

- You have given The Rent Company permission for the processing;
- The processing is necessary for entering into or performing an agreement to which you are a party, such as the Studywise security package or a rental agreement;
- Blocking rental laptops in the event of structural rent arrears or failure to return them (on time) after the rental period or in the event of suspicion of theft, fraud, or misuse of the rental laptop;
- The Rent Company has another legitimate interest for the processing.

The Rent Company has the following legitimate interests:

- To be able to (continue to) provide and improve our services;
- Operate and improve our website;
- Improve security;
- Marketing purposes;
- Enabling rental by being able to block laptops in the event of arrears, misuse, or fraud;
- Preventing unauthorized use and fraud.

5. Sharing with third parties

The Rent Company may engage third parties who process personal data on behalf of The Rent Company. These may include:

- Software developers, hosting parties and website builders;
- Other contractors/suppliers, including IT-service providers.

Where necessary, we have concluded a processing agreement with our contractors/suppliers. We may also have entered into a processing agreement with educational institutions; usually based on the model processing agreement of the Education Privacy Covenant. The employment contract with our employees includes confidentiality and an internal code of conduct for the careful use of personal data and the handling of data on our laptops that are presented for repair.

6. Security

The Rent Company continuously and structurally takes measures to optimally protect your personal data against unlawful use. The Rent Company ensures that all its user settings, programs and services are set up in such a way that your privacy protection is maximized from the start of development. Where possible, The Rent Company continuously takes privacy-enhancing (security) measures.

7. Retention periods

We retain personal data only for the period necessary to perform the work for which the data was obtained, unless we need it for a longer period for tax, legal or legitimate business purposes. In the case of newsletters, we store email addresses until the newsletter is unsubscribed, which can happen at any time. The Rent Company never stores personal data longer than is necessary for the purpose of the processing.

8. Your rights

If your personal data is processed, you have several rights, which are set out below. You can exercise these rights by submitting your request in writing and sending it to Studywise or by sending an e-mail to: info@studywise.nl. The Rent Company will respond to your request as soon as possible, but in any case, within a week.

- Inspection and/or modification of personal data

At any time, you can ask us to indicate which (categories of) personal data The Rent Company processes about you, for what purposes, from which source the personal data originate and what retention periods are used. In addition, you can contact us at any time to supplement, correct or delete your personal data.

Restrict the processing of your personal data

If you do not agree with the content of the personal data that The Rent Company stores about you, you can submit a request to temporarily restrict the processing of your personal data.

- Withdrawal of consent

You can easily withdraw your consent to the processing of your personal data at any time by sending us an email to: info@studywise.nl.

- Right to transfer personal data

You can request the personal data that The Rent Company stores about you in a structured, commonly used, and machine-readable format. After receiving the personal data, you are free to transfer this information to third parties.

- Right to be forgotten

If you no longer wish to use the services of The Rent Company, you can submit a request for the removal of your personal data.

- Right to object

You have the right to object to the processing of your personal data that is based by The Rent Company based on 'legitimate interest of The Rent Company'. If The Rent Company bases itself on this basis, The Rent Company will weigh up the interests of your privacy. The right to object gives you the opportunity to require The Rent Company to weigh up the interests again.

- Right to lodge a complaint / initiate legal proceedings

We are committed to working with you to find a good solution if you have a complaint about our use of your personal data. If you feel that we have not been able to help you (sufficiently), you have the option of filing a complaint with the Dutch Data Protection Authority. The contact details of the Dutch Data Protection Authority can be found by [clicking here](#).

9. Questions / complaints / comments / suspicion of data breach / company details

If you have any questions, comments, or complaints about the protection of your personal data or if you suspect a data breach, please contact info@studywise.nl.

Studywise / The Rent Company BV
De Tweeling 18
5215 MC Den Bosch, CoC 17160820

10. Changes and applicable law

The Rent Company reserves the right to amend this privacy statement. We make sure that the most recent version is always available on our website. None of the provisions of this privacy statement is intended to create any obligation or agreement between The Rent Company and you as a data subject. The provisions of this privacy statement and all disputes arising therefrom are governed by Dutch law.

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